

PRESENTING THE 9TH ANNUAL

eMedication Management Conference

5 – 6 March 2020 | Radisson Blu Plaza Sydney

INTERNATIONAL KEYNOTE:



Mohamed Magoury, *Head of Pharmacy Informatics and Automation at Fakeeh Care Group and Acting Pharmacy Director, Fakeeh University Hospital*

ALSO FEATURING:



Professor Johanna Westbrook, *Director, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation*



Naren Gunja, *CMIO & eMeds Clinical Lead, Western Sydney Health*



Erica Tong, *Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health*



Patricia Liebke, *Director Digital Health, Healthscope*



Anna McClure, *Director of Pharmacy Services, Central Adelaide LHN, SA Pharmacy*



Dr Jennifer Stevens, *Anaesthetist and Pain Medicine Specialist, St Vincent's Hospitals, Sydney*



Deborah Boland, *Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service*



Andrew Matthews, *Director, Medicines Safety Program, Australian Digital Health Agency*



Catherine Koetz, *Healthcare Industry Manager, GS1*



Joanne Hayden, *Clinical Informatics Pharmacist, Uniting Care Health*



Chris Mason, *Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health*



Melissa Baysari, *Associate Professor in Digital Health, The University of Sydney*



Nicola Harper, *Medication Safety Pharmacist at Caboolture Hospital, QLD and EMM Evaluation Pharmacist, Metro North Hospital and Health Service*



Jenny Burnett, *Director, Scientific Evaluation Branch, Medicines Regulation Division, Therapeutic Goods Administration*

PRE-CONFERENCE WORKSHOP LEAD BY THE ADHA | WEDNESDAY 4 MARCH | 9AM-12PM

How Can Clinicians Leverage Digital Health Technologies to Improve Clinical Care?

The Australian Digital Health Agency is pleased to be hosting an interactive workshop focusing on the evolving digital health technologies and potential for these to improve coordination of care and patient outcomes.

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eMedication Management Conference

Thursday 5 March 2020

DAY 1

8:50 **OPENING** | Opening remarks from the Chair

Louis Cheung, *EMR Senior Analyst, eMM Team Lead, South Eastern Sydney Health*

9:00 **Digital Innovation in Medicines Safety - Impact and Influence?**

Andrew Matthews, *Director, Medicines Safety Program, Australian Digital Health Agency*

9:30 **CASE STUDY** | **St Stephen's Hervey Bay – Achieving HM7 & The Impact of the Closed-Loop Electronic Medication System on Patient Safety**

- What it took to get to HM7 and lessons learnt from the journey and where we are at now
- What closed loop electronic medication management looks like at Hervey Bay
- The impact of CLEMM on nursing workflows
- How we report on the use of this closed-loop electronic medication system
- Measurable improvements in patient safety by eliminating common errors that occur in hospitals
- How we engaged with staff to achieve >95% barcode scanning rates

Patricia Liebke, *Director Digital Health, Healthscope*

Joanne Hayden, *Clinical Informatics Pharmacist, Uniting Care Health*

10:00 **PANEL** | **Change Management & Effective Clinician Engagement**

Christian Ing, *Implementation Manager, Information Communications & Technology, Northern Sydney Local Health District and Central Coast Local Health District*

Helen Freeborn, *Medical Administration Registrar, Royal North Shore Hospital*

Chris Mason, *Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health*

10:45 Networking Break

11:15 **Assessing the Impact of Drug-Drug Interaction (DDI) Alerts on Prescriber Alert Burden – Using Data to Guide Decision Making**

- How to measure prescriber alert burden? What is the threshold for alert fatigue?
- Using simulation to assess burden associated with DDI alerts at varying severity levels
- Challenges associated with DDI alerts – lack of specificity, knowledgebase variations, clinical outcomes

Anmol Sandhu, *Specialist Pharmacist - eMedicines Management, St Vincent's Hospital, Sydney*

11:45 **PANEL** | **Patient and Medication Safety – Reducing Errors and Issues**

Erica Tong, *Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health*

Anna McClure, *Director of Pharmacy Services, Central Adelaide LHN, SA Pharmacy*

Melissa Fodera, *Senior EMR Pharmacist (Analyst), Austin Health*

Helen Dowling, *eHealth and Medication Safety, Australian Commission on Safety and Quality in Health Care*

Magda Raban, *Senior Research Fellow, Australian Institute of Health Innovation, Macquarie University*

12:40 **Safe Prescribing and the Medical User Experience**

- Doctors' prescribing practice is a key step in the safe delivery of medications to patients
- Electronic prescribing is a vastly different experience for doctors than paper prescribing
- Understanding the user experience of doctors when prescribing is vital to the design of safe eMedication Management systems
- Lessons from the recent implementation of an eMedication Management system in the Alfred Hospital, Melbourne

Chris Mason, *Intensive Care Specialist, Deputy Chief Medical Informatics Officer, Alfred Health*

13:10 Networking Lunch

14:00 **Computerised Decision Support to Improve Antimicrobial Prescribing: Unique Design Challenges**

Melissa Baysari, *Associate Professor in Digital Health, The University of Sydney*

14:30 **PANEL** | **Clinical Decision Support & Alert Fatigue**

Nicola Harper, *Medication Safety Pharmacist at Caboolture Hospital, QLD and EMM Evaluation Pharmacist, Metro North Hospital and Health Service*

Melissa Baysari, *Associate Professor in Digital Health, The University of Sydney*

Dan McKavanagh, *Senior Consultant Pharmacist – Digital Solutions & Cancer Services, Princess Alexandra Hospital*

15:15 Networking Break

15:45 **If at First You Don't Succeed...Optimise**

Olimpia Nigro, *Pharmacy Team Leader, Implementation and Business Change, Electronic Medical Record Project, SA Health*

16:05 **The State of the Nation - Site Snapshots**

This session is designed to provide a brief glimpse into what is happening at different sites across the country – both large and small.

Speakers:

NSW: Louis Cheung, *EMR Senior Analyst, eMM Team Lead, South Eastern Sydney Health*

VIC: Melissa Fodera, *Senior EMR Pharmacist (Analyst), Austin Health*

QLD: Dan McKavanagh, *Senior Consultant Pharmacist Digital Solutions and Cancer, Queensland Health*

SA: Olimpia Nigro, *Pharmacy Team Leader, Implementation and Business Change, Electronic Medical Record Project, SA Health*

TAS: Mitchell Arthur, *Senior Specialist Pharmacist, Statewide Hospital Pharmacy, Tasmanian Health Service*

WA: Christopher Hopps, *Chief Pharmacist, Perth Children's Hospital*

ACT: Joanne Wilson, *Clinical Information Systems, Canberra Hospital and Health*

ACT: Andy Sobey, *Electronic Medication Systems Pharmacist, Canberra Health Services*

NT: John Shanks, *Senior Project Manager - Acacia Safety and Quality, Department of Health*

NT: David Wallace, *Clinical Safety Officer, Northern Territory Government*

17:20 **CLOSING** | Closing Remarks from Chair

17:30 Networking Drinks



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eMedication Management Conference

Friday 6 March 2020

DAY 2

8:50 OPENING | Opening remarks from the Chair

Deborah Boland, *Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service*

9:00 KEYNOTE | **The Effectiveness of eMM in Reducing Medication Errors in Paediatrics**

Professor Johanna Westbrook, *Director, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation*

9:30 Closed Loop Medication - Learnings from the Alfred To Date

Erica Tong, *Chief Pharmacy Information Officer & Deputy Director of Pharmacy, Alfred Health*

10:00 Closing the Loop of Medication Management in Hospitals to Improve Patient Safety with Barcoding Technology on Unit Dose Packaging

- What CLEMM is and how it can improve patient safety in hospitals
- Achieving CLEMM in Australian hospitals
- Why the SHPA has a position statement on CLEMM and unit dose barcodes

Maryanne Molenaar, *Systems Pharmacist, Eastern Health*

10:30 Networking Break

11:00 Developing Australian Requirements for 2D DataMatrix Codes on Medicines

Jenny Burnett, *Director, Scientific Evaluation Branch, Medicines Regulation Division, Therapeutic Goods Administration*

11:15 FIRESIDE CHAT | **Unit Dose Barcoding – How Will This Work in Australian Hospitals?**

- When will unit dose barcoding happen?
- How will it be implemented in our hospitals?
- How will we do it with 2D barcodes?
- Will nurses be able to do this and then will this close the loop?
- What are the barriers to getting there, how people are doing it? Is it worth it?

Catherine Koetz, *Healthcare Industry Manager, GS1*

Maryanne Molenaar, *Systems Pharmacist, Eastern Health*

12:15 PANEL | **Real Time Prescription Monitoring**

- Updates on national rollout
- Learnings from Tasmania and Victoria
- How do we integrate with EMM systems?

Dr Jennifer Stevens, *Anaesthetist and Pain Medicine Specialist, St Vincent's Hospitals Sydney*

Dr Andrew Horwood, *GP Specialist, Pain Management, SafeScript GP Clinical Advisor, Read St Medical Clinic, Western Victoria*

13:00 Electronic Prescribing

Rowena Sierant, *Director, Electronic Medication Management Section, Pharmaceutical Policy Branch, Pharmaceutical Benefits Division, Department of Health*

13:30 Networking Lunch

14:30 INTERNATIONAL KEYNOTE | **Pharmacy Automation and Robotics: A Prescription for Excellence**

- Explores the influence of robotic innovations on the hospital medication management
- Review of real-life robotic implementation experience in a hospital pharmacy setting
- Compare the types of automation and robotics solutions at different pharmacy settings
- Understand the limitation of the current pharmacy automation technologies in the market
- Identify the best implementation methodologies



Mohamed Magoury, *Head of Pharmacy Informatics and Automation at Fakeeh Care Group and Acting Pharmacy Director, Fakeeh University Hospital*

15:00 PANEL | **Using eMeds Data for Meaningful Purposes & The Opportunities with Business Intelligence & AI**

- Reporting and data – how do you sync up business intelligence tools and extract data to help with system and quality improvement initiatives?
- Where are the opportunities to use eMeds data, EMR data and AI to predict risk factors, which patients are at risk and prevent patient harm?
- Where are the exciting examples demonstrating where AI and machine learning can be used for real time detection of risk and improve patient safety?
- How could AI be used in medication management?

Deborah Boland, *Clinical Informatics Director – Allied Health Lead, Digital Metro North, Metro North Hospital and Health Service*

Farah Magrabi, *Associate Professor - Patient Safety Informatics, Australian Institute of Health Innovation, Macquarie University*

Naren Gunja, *CMIO & eMeds Clinical Lead, Western Sydney Health*

15:30 Closing Remarks from the Chair

15:35 Close

PRE-CONFERENCE WORKSHOP | WEDNESDAY 4 MARCH

9am–12pm | **How Can Clinicians Leverage Digital Health Technologies to Improve Clinical Care?**

The Australian Digital Health Agency is pleased to be hosting an interactive workshop focusing on the evolving digital health technologies and potential for these to improve coordination of care and patient outcomes.

Key aspects:

- Role of the Agency in driving the digital health agenda and progress on key initiatives such as My Health Record and Medicines Safety
- Highlight the widespread uptake and engagement with My Health Record across the healthcare sector including its use in public and private settings
- Discuss new My Health Record features released to clinicians, e.g. Pharmacist Shared Medicines List and consolidated diagnostic imaging and pathology view introducing further efficiencies
- Update on electronic prescribing and approach to implementation
- Explore strategies to embed the use of digital health technologies in practice

Vandana Chandnani, *Manager, Provider Adoption, Australian Digital Health Agency*

Kate Ellis, *Manager, Provider Adoption, Australian Digital Health Agency*

For more details including the workshop leaders, please visit the website: www.informa.com.au/emed2020

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Easy Ways to Register

- 1 Web**
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- 3 Email**
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Register Early & Save	Early Bird Rate				Standard Rate		
	Book & pay on or before 21 December 2019				Book & pay from 22 December 2019		
Two Day Conference	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
Standard Rate	\$2,395	\$239.50	\$2,634.50	\$400	\$2,795	\$279.50	\$3,074.50
Hospital Rate	\$1,795	\$179.50	\$1,974.50	\$500	\$2,295	\$229.50	\$2,524.50
Standard Rate - Two Day Conference plus workshop	\$2,890	\$289	\$3,179	\$400	\$3,290	\$329	\$3,619
Hospital Rate - Two Day Conference plus workshop	\$2,290	\$229	\$2,519	\$500	\$2,790	\$279	\$3,069

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Note: All delegates must be from the same company and register at the same time to qualify.

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VENUE DETAILS

Radisson Blu Plaza Hotel, 27 O'Connell St, Sydney NSW 2000

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